

Providing HIV Testing through Telehealth Checklist



CLIENT SET-UP

- Client has received the OraQuick In-Home HIV Test
- Telehealth appointment time booked for Provider and Client
- Client has procured a stable and private location for the appointment
- Client has installed a HIPAA compliant telehealth video call software

PROVIDER SET-UP

- Provider has employed high-grade encryption and VPN access for the session
- Provider has appropriate client health data retention policy in place
- Provider has procured a private, well-lit, quiet space with a background that is professional and neutral
- Provider has observed the same professional dress code they would implement in person

THE START-UP

- When connection established, client confirms their name and date of birth
- Provider has obtained verbal consent from client to participate in the call
- Provider has verified client contact information
- Provider has reviewed client's physical location and deemed it suitable for call
- Provider has confirmed that client is sober and not in a mental health crisis

CONDUCTING THE TELEHEALTH HIV TESTING SESSION

COMPONENT 1

- Provider has opened session with a structuring statement and discussion of confidentiality
- Provider has obtained client consent to continue the session

COMPONENT 2

- Provider has explained HIV test and possible results
- Provider has guided client through taking the OraQuick In-Home HIV Test and setting aside to develop
- Provider has discussed HIV testing history with the client and reasons for testing for HIV
- Provider has discussed client's potential HIV risk factors

COMPONENT 3

- Provider has explained the meaning of reactive/non-reactive results and potential outcome for each event
- Provider has discussed test results with the client and provided a plan of action for:
 - **Non-reactive results** - Focus on repeat HIV testing and potential PrEP referral
 - **Reactive results** - Focus on linkage to HIV care and successful treatment options

